

Chelsea Kretz



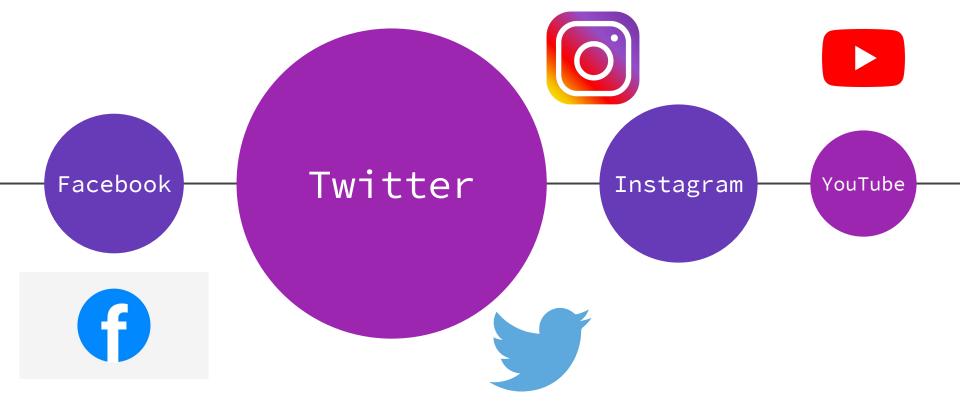
Public Information Officer Grand Prairie Police Department Texas

About me

I'm passionate about Public Relations, Social Media, and being the Chief Storyteller at the Grand Prairie Police Dept. I have over 10 years of experience in journalism, PR, videography, and photography. I grew up in Fort Worth Texas, love sports and music, and love being active with friends, family, and my Siberian Husky!



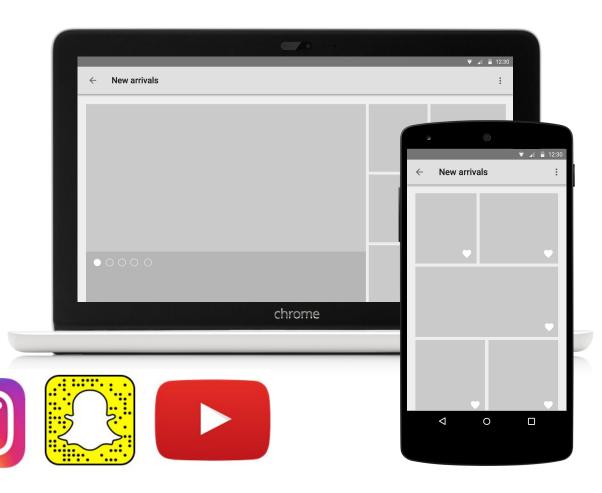
Social Media Platforms - Recommended



Social Media Analytics and Engagement

Digital Usage

Humans will spend 420M years on social media in 2021



JAN 2021

MOBILE APP RANKINGS: ACTIVE USERS

GLOBAL (EX. CHINA) RANKINGS OF TOP MOBILE APPS AND GAMES BY MONTHLY ACTIVE USERS IN 2020



RANKING OF MOBILE APPS BY MONTHLY ACTIVE USERS

#			COMPANY
01	FACEBOOK		FACEBOOK
02	WHATSAPP		FACEBOOK
03	FACEBOOK MESSENGER		FACEBOOK
04	INSTAGRAM		FACEBOOK
05	AMAZON		AMAZON
06	TWITTER		TWITTER
07	NETFLIX	we	NETFLIX
08	ΤΙΚΤΟΚ	are social	BYTEDANCE
09	SPOTIFY		SPOTIFY
10	SNAPCHAT		SNAP

RANKING OF MOBILE GAMES BY MONTHLY ACTIVE USERS

#	GAME NAME	COMPANY
01	PUBG MOBILE	TENCENT
02	CANDY CRUSH SAGA	ACTIVISION BLIZZARD
03		GAMETION
04	AMONG USI	INNER SLOTH
05	FREE FIRE	SEA
06	ROBLOX	ROBLOX
07	CALL OF DUTY: MOBILE	ACTIVISION BLIZZARD
08	SUBWAY SURFERS	KILOO
09	MINECRAFT POCKET EDITION	MOJANG
10	POKÉMON GO	NIANTIC



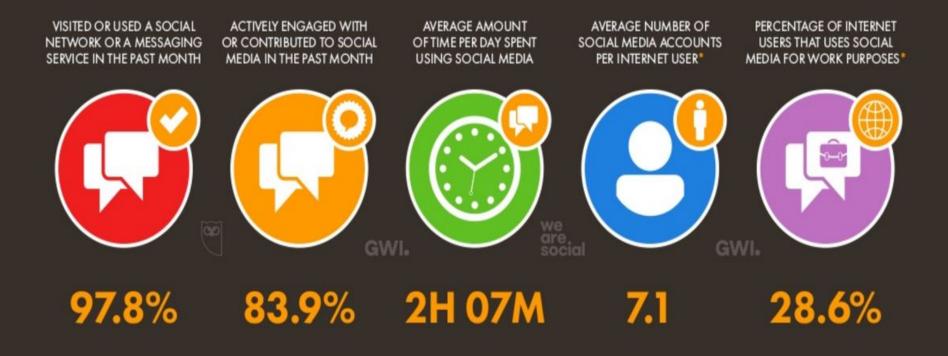


JAN 2021

SOCIAL MEDIA BEHAVIOURS

PERSPECTIVES ON HOW INTERNET USERS AGED 16 TO 64 ENGAGE WITH SOCIAL MEDIA





Facebook Algorithm

The Facebook algorithm decides which posts people see every time they check their Facebook feed, and in what order those posts show up. Recency

Newer posts shown first

Popularity

How many likes/engagements the post gets

Content Type

Type of media in post (video, picture, link, etc.)

Relationship

Who a user typically interacts with

•People matter more than organizations.

Users will get higher priority on the news feed than Pages. The goal is for users to see messages from the people who are important in their lives over brands that they follow.

Facebook Algorithm



•Communication is king.

Facebook envisions its platform as a means for users to communicate with one another. Content that garners more comments will weigh higher in its algorithm.

Facebook Algorithm



Twitter Algorithm

Twitter's algorithm is all about personalization. Optimize your tweets to make sure they are picked up by the algorithm and seen by the right people. **Recency** Newer posts shown first

Relevance

Keywords used in a Tweet, and how often users engage with tweets that use similar keywords

Engagement

How many retweets, clicks, favorites, and impressions a tweet gets

Rich Media Image, video, GIF, and poll

•Consistency is key.

Commit to posting often. A Pew Research Center finds that the most active accounts on Twitter have 70X as many favorites and 20X as many followers on average.

Twitter Algorithm



•Posting time matters.

It's critical to tweet during peak engagement hours since the life of a tweet is short.

**Best time to tweet is between 9 a.m. and 4 p.m. Monday or Thursday, with 11 a.m. - 1 p.m. being the best (according to Hootsuite). That said, track your accounts own analytics to see when your followers tend to engage with you the most.



Twitter Algorithm

Use photos, videos, GIFS

It's well known that tweets with these types of media tend to get more attention in the algorithm feed and boost your tweet's ranking

Twitter Algorithm

Impressions	6,989
Total engagements	542
Media engagements	381
Likes	61
Detail expands	59
Profile clicks	21
Retweets	18
Hashtag clicks	2

Mar 2021 • 25 days so far ...

TWEET HIGHLIGHTS

Top Tweet earned 6,971 impressions

Today we remember Officer Lyndon King – End of Watch: Monday, March 1st, 1982.

Officer King was struck and killed by a drunk driver while working an accident scene on I-30 near the 7th Avenue overpass.

#NeverForget pic.twitter.com/jJSBLYifQe



Instagram Algorithm

Instagram's algorithm is based on machine learning, so the way it ranks your posts is constantly evolving. **Relationship** Interaction history

Interest
Post type (videos, images)

Timeliness Publishing recency

•Share the love. Communicate!

Don't be afraid to talk to your followers. The algorithm moves posts higher from accounts that a user habitually interacts with. Focusing on community engagement is key. Have conversations, send DMs, tag posts, leave comments, etc.

Instagram Algorithm



Interesting? LIKE IT!

Instagram will feed people more posts similar to what they "heart".

Instagram Algorithm

View Profile Instagram New York ENGAGEMENTS THAT ARE **IMPORTANT TO FEED RANKING:** (Comments) (Likes) (RESHARES)(VIEWS) View More on Instagram $\bigcirc \bigcirc \uparrow \uparrow$ 14.378 likes

creators 🗇

Timeliness Matters

Recent posts are more likely to be boosted to the top of users feeds.

Best and most popular posts since the last time a user opened the app will appear first.

Post consistently!

Instagram Algorithm

Creators 🔮 Instagram New York

THINGS THAT <u>DON'T</u> AFFECT FEED RANKING:

THE TYPE OF ACCOUNT YOU HAVE (CREATOR, BUSINESS, PERSONAL)
WHETHER YOUR CONTENT IS BRANDED OR ORGANIC

View More on Instagram

♡ () ↑ 5,658 likes





Hear how Grand Prairie Police Officer Nguyen uses his energy to prevent Asians in our community from becoming victims.

"That's why I'm here. The whole reason why I'm here is to bring that connection and fill that gap." #CommUNITY

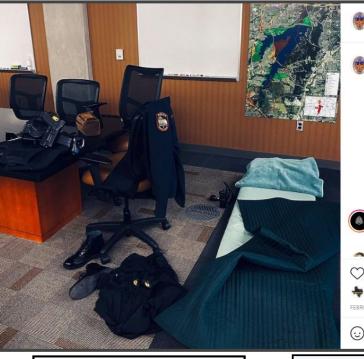
Asia Times Square



WFAA.COM

Grand Prairie police increase presence at Asia Times Square following deadly Atlanta shootings

4.991 People Reached	897 Engagements	Boost Post
()))		15 Comments 13 Shares





grandprairiepd

grandprairiepd Rest when we can. Our jobs aren't always easy. Police officers, dispatchers, & support staff have all sacrificed to ensure we are available to protect and serve. No continental breakfast or pillow mints at Hotel de GPPD but MANY have it far worse! PROUD of our team. We stand with ALL of you.

...

#txwx #freeze #winterstormwarning #grandprairie #texas 5w thedallasheat Love you guys! 5w 1 like Reply I DOAT TI ∇ M Liked by tarrantcounty911 and 416 others FEBRUARY 17 (\cdot) Add a comment...

Grand Prairie Police 😌 @GrandPrairiePD · Mar 26 Major accident eastbound Interstate 30 at Belt Line. Long delays expected as we work to clear the scene.

Q 1 t] 7 19













Mom's coming back soon! Please don't move me















#FurryFanFavorite



-GRAND PRAIRIE-

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22 views • Mar 26, 2021

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1 3 ¶ 0 → SHARE =+ SAVE ...



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