


**Encounters Training:
Online training for license office
professionals**

Lif savers Workshop:
Tools and Resources to Address Medical Fitness to Drive
Sunday, April 27th from 1:45PM - 3:15PM
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License applicants with medical impairments


- As in many states, Missouri license office professionals report applicants for review if medically impaired (Meuser et al., 2008)
- The Encounters Training helps professionals identify applicants who have impairments of vision, movement, or thinking/memory that could impact the ability to drive

www.EncountersTraining.org



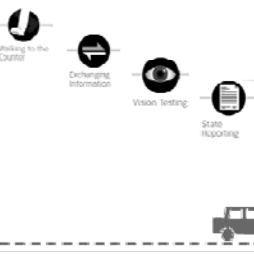
Enhanced Training

- Who created the training?
 - Licensing officials, highway safety specialists, researchers, and medical professionals
- How long is the training?
 - The training was designed to take about 30 minutes
- What does the training cover?
 - Major symptoms of conditions that may impair the ability to drive safely
 - ✦ Specific conditions include dementia, Parkinson's disease, macular degeneration, etc. (Staplin, 2012)




Training Structure

- 4 modules for each phase of the license renewal process:
 - Walking to the Counter
 - Exchanging Information
 - Vision Testing
 - State Reporting




Within Each Module

- Each module has 3 sections:
 - Information about the renewal process and the observable symptoms of impairment
 - Video scenarios, using actors, that show symptoms to look for
 - Quizzes to test for mastery



Designed for Sharing

- Only one module (State Reporting) has state-specific information
- Open source web design can be easily modified for different states/jurisdictions
- Simple and straightforward language



Conclusions

- Simple, web-based training on observable symptoms of conditions that may impair the ability to drive
- Training on impairment may reduce “coaching,” where applicants are heavily assisted through renewal process, or not reported for evaluation
- Reporting unfit drivers at license renewal is more appropriate than reporting them after MVC



Contributors to www.EncountersTraining.org

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 - St. Louis University
- Missouri Departments of Transportation and Revenue
- Missouri State Highway Patrol