

Kalamazoo Public Safety Police Fire EMS

Chief Jeffrey Hadley



Objectives

- ☐ City of Kalamazoo
- ☐ History of Public Safety transition
- ☐ Organizational Structure
- ☐ Functions
- ☐ Implementation Issues



☐

City of Kalamazoo Established 1837

26 square miles (42 km)

74,000 residents in the City
and 248,000 living in the
County

70.3 White
20.6 African American
4.3 Hispanic

Borgess, Bronson Hospitals
Western Michigan
University
Pfizer Corporation



Organizational Structure

- Command Structure
- Administrative Division
- Operations
- Criminal Investigation
- COPS-Community Outreach and Problem Solving
- Training/Service



Annual Call Volume

- 2014 Calls For Service
- 105,100 Total Calls
- 97,500 Police Calls (93%)
- 5,600 Medical Calls (6%)
- 1,100 Fire responses (1%)
- 180 Actual fires
- 37 Structure fires (1.5 Hrs)
- 29 Cooking fire
- 41 Vehicle fires
- 49 Trash fires



- Goals
- Reduce duplication of Services
- Maximize Resources
- Improve Service Delivery
- Planning began in 1981
- Implementation began in 1982-1984
- Seniority based cross training with option to return within one year



Initial Resistance to Public Safety concept

Break down transition to PSO by districts

Who to cross-train first


Equipment costs

Training of those who were not police

What to do with people who do not cross train

Combining of Administrations



Combining of dispatch, Support Services, along with other areas



Considerations for local managers/leaders/Community:

Problems studying consolidation.

- @Data
- @Labor Environment
- @Political Environment



☐ Questions?
